

SuperVend

Version 4.2.2.47

Release Notes November 2020



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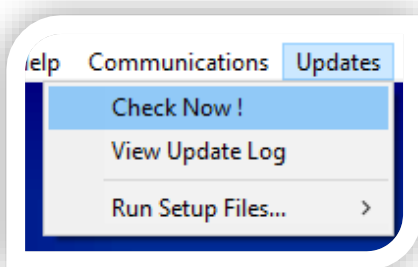
Note



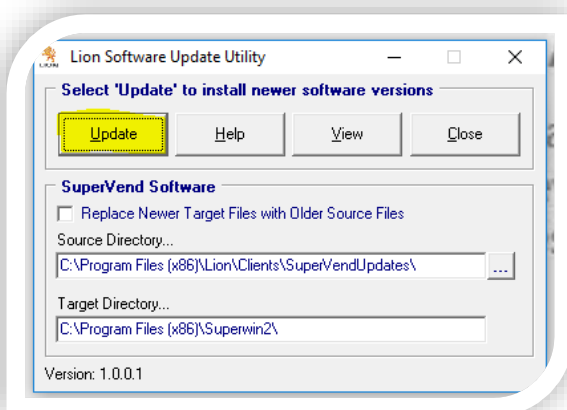
- The following release notes detail the recent enhancements made to SuperVend since version 4.2.2.42
- It is vital you run the first update on the computer you consider the 'master' SuperVend PC (such as the PC that contains the database). All other PC's are considered 'slaves'.

1 How to Update

1. Ensure you have completed all business transactions and made a backup of your data.
2. Ensure all staff are out of SuperVend
3. It is vital you run the first update on the computer you consider the 'master' SuperVend PC (such as the PC that contains the database). All other PC's are considered 'slaves'.
4. On each terminal, select from the main blue screen **UPDATES | CHECK NOW !**



5. If a new version is available, you will be prompted to continue. Follow these prompts until the update is finished. When you next close / open SuperVend, the "Update Utility" will run. You will be required to select **Update** and the the new version will be applied.



Repeat this on all computers running SuperVend before opening. On the first open, the database will automatically update. Once complete, all user can resume access.

2 Enhancements

Note



- The following enhancement relates to the connection between Lion's system (SAP) and each network partners list of Lion Billed customers (Key Accounts) serviced by a network partner. This enhancement improves frequency and consistency of data updates along with a new credit status flag that will replace the SS prefix on the customer NAME field regarding stop supply.

2.1 NFConnect Changes - Lion Billed (Key Accounts) Removed

When a network partner establishes a connection to Lion via NFConnect, several processes occur including the update of Lion Billed customers into SuperVend. This could include:

- The addition of a new Lion Billed customer
- The updating of an existing Lion Billed customer address
- The "Stop Supply" addition or removal of "SS" into the Name. Adding "SS" to stop supplying the customer and removal of "SS" to re-commence supply to the customer.

This is currently displayed in a log file after the NFConnect connection is closed.

```
SVKey.LOG - Notepad
File Edit Format View Help
KEY ACCOUNTS UPDATE LOG for LION ROUTE TRANSPORT

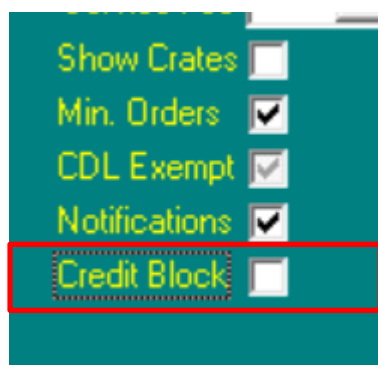
(35) Key Accounts Added/Updated on 05/08/2020 at 02:56:31 PM
Database: C:\Users\Public\SupervendSoftware\Supervend\Databases\SVDB.
Status  Acct#  NFCust#  Name
Updated 3664  00124025
Updated 1470  00124139
Updated 0980  00124258
Updated 0180  00124470
Updated 1950  00124475
Updated 1740  00124567
Updated 0950  00124842
Updated 1020  00124964
Updated 0870  00125010
Updated 0070  00125011
Updated 0320  00125545
Updated 0140  00125701
Updated 1100  00143027
Updated 1090  00143842
Updated 3420  00160067
Updated 3613  00164147
Updated 3663  00170146
Updated 3618  00171075
```

As this process is linked to a manual NFConnect connection, the timeliness of this update is inconsistent and may impact the delivery or non-delivery to Lion Billed customers due to the lag in the “SS” being applied or removed.

This process in its entirety will be *removed from NFConnect* and replaced with a new consistent and frequent process explained further in this document.

2.2 Customers TAB Changes

A new field has been added in the Customers Files TAB titled “**Credit Block**”. This replaces the “SS” entry on the customer’s Name field.

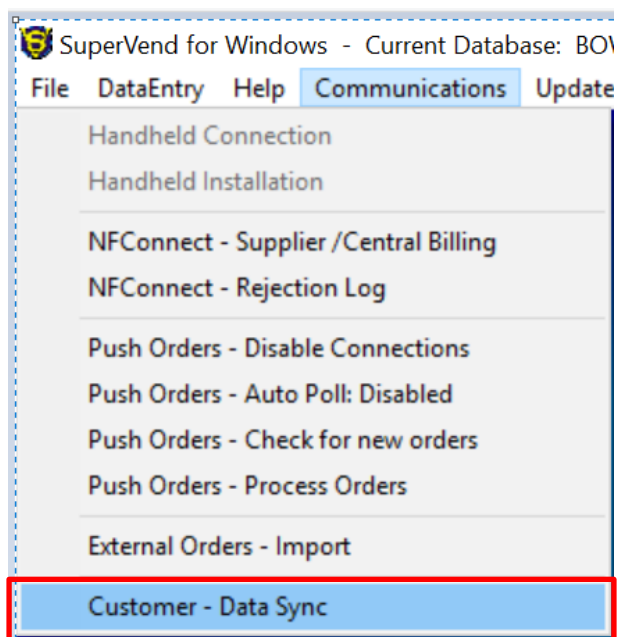


When Lion applies a “Stop Supply” on the customers account in SAP, the “Credit Block” field will be ticked, indicating the customer is not to be delivered any further deliveries. This flag is updated several times throughout the day, explained later in this document.



2.3 New Lion Billed (Key Account) Sync Process

A new item has been added to the main menu (blue screen) under Communications - titled “**Customer - Data Sync**”



This feature will replace the existing NFConnect Lion Billed customer update process. This new sync includes:

- The addition of a new Lion Billed customer
- The updating of an existing Lion Billed customer address
- The addition or removal of the “Credit Block” flag status in the Customers file.

This feature can be selected should you wish to make a manual connection immediately to Lion for any Lion Billed customer updates (new customers, address updated and credit status)

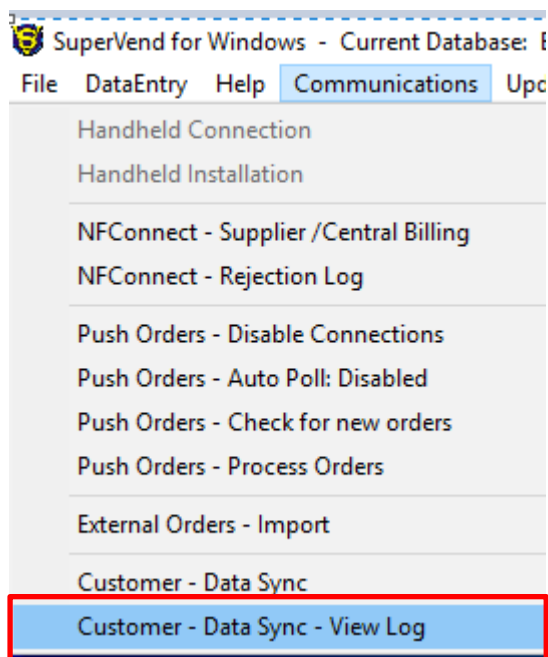
NOTE: This new sync will automatically occur every day at:

- 7:00am
- 10:00am
- 1:00pm
- 4:00pm

2.4 Lion Billed Log File

The log file ‘pop up’ will no longer occur due to the multiple connections that occur throughout a day, although the log file can be requested at anytime to view if desired.

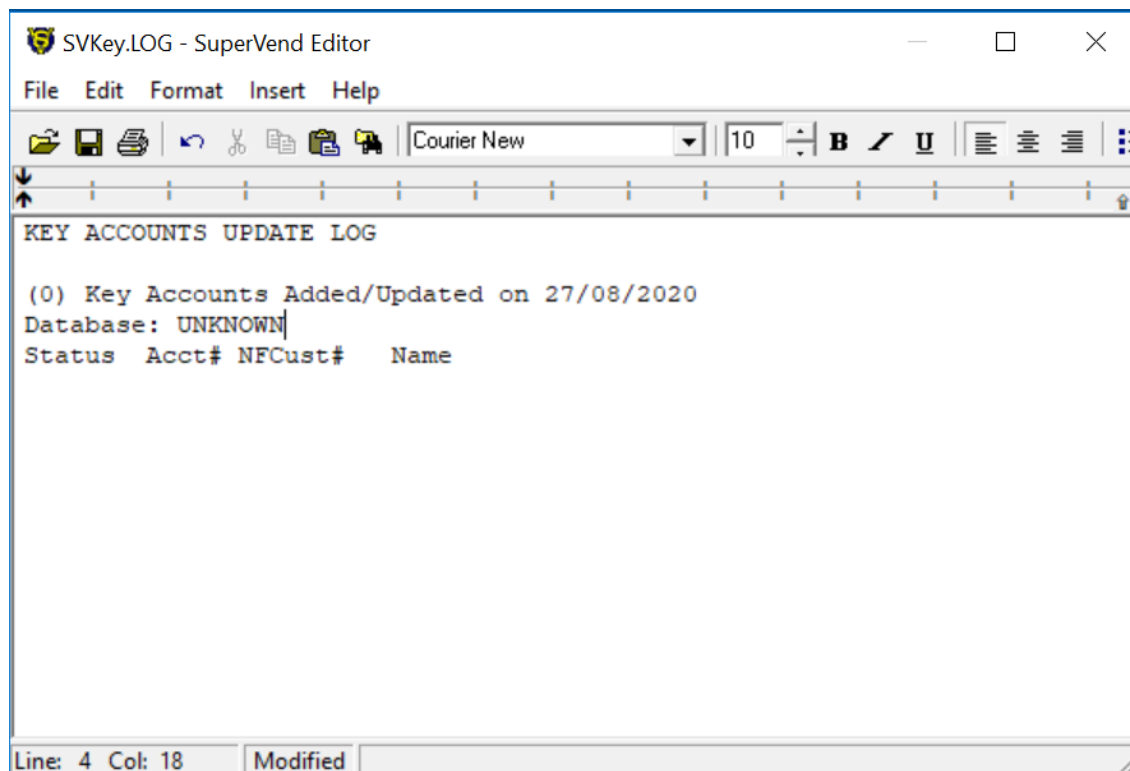
This is found off the main menu (blue screen) under “Communications” - titled **“Customer - Data Sync - View Log”**

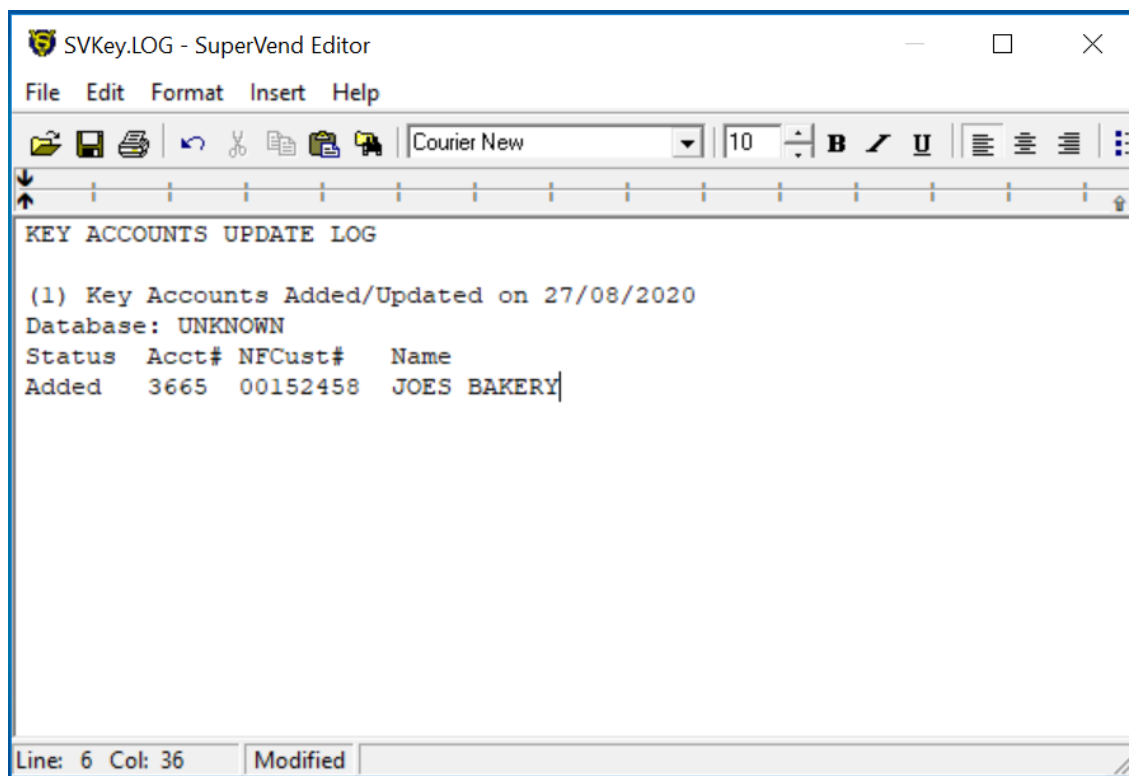


The log file has been re-designed to only highlight customers that have had changes made each day. Previously, all customers were displayed even if no changes were made.

The following samples display how the new logs will look

No Changes on a given day



One new customer added on a given day


SVKey.LOG - SuperVend Editor

File Edit Format Insert Help

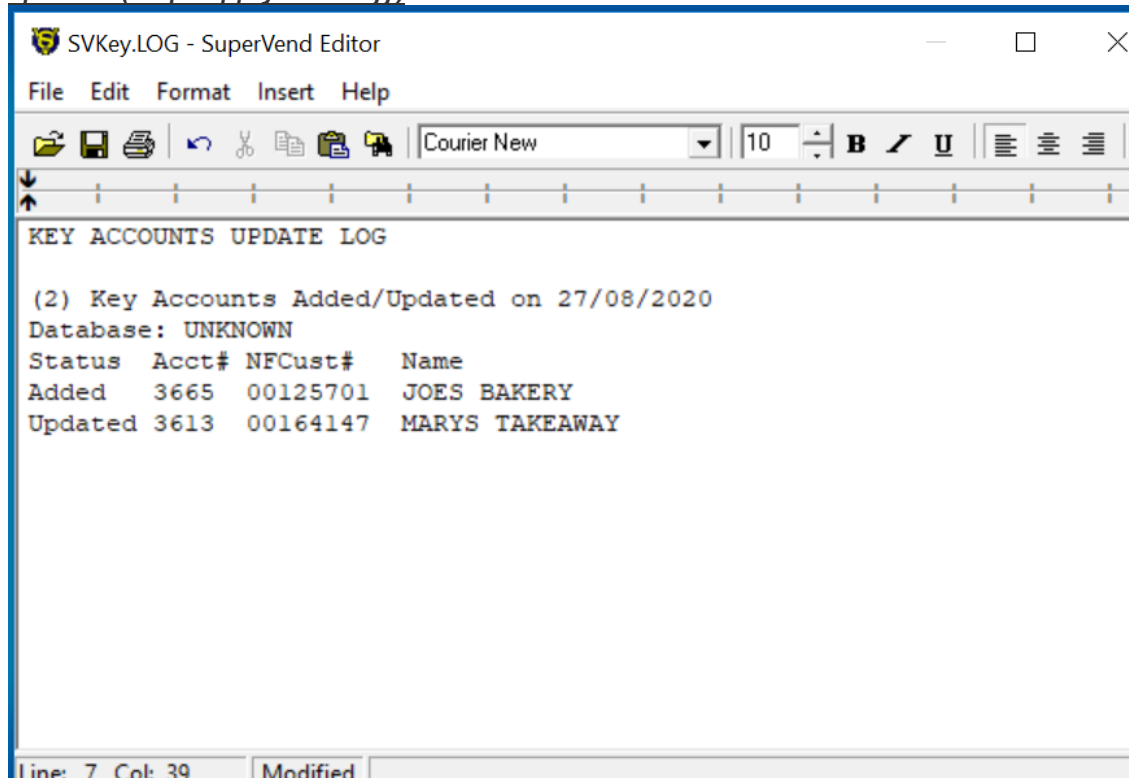
Courier New 10 B I U

KEY ACCOUNTS UPDATE LOG

(1) Key Accounts Added/Updated on 27/08/2020
Database: UNKNOWN

Status	Acct#	NFCust#	Name
Added	3665	00152458	JOES BAKERY

Line: 6 Col: 36 Modified

One new customer added per above and later in the same day an existing customer updated (stop supply on or off)


SVKey.LOG - SuperVend Editor

File Edit Format Insert Help

Courier New 10 B I U

KEY ACCOUNTS UPDATE LOG

(2) Key Accounts Added/Updated on 27/08/2020
Database: UNKNOWN

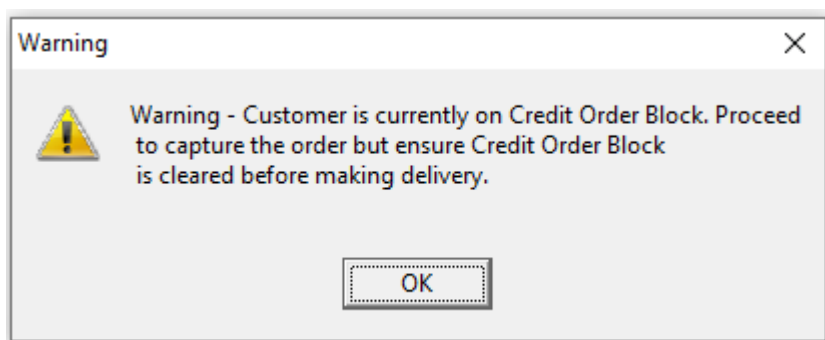
Status	Acct#	NFCust#	Name
Added	3665	00125701	JOES BAKERY
Updated	3613	00164147	MARYS TAKEAWAY

Line: 7 Col: 39 Modified

2.5 Pop Up Warning

When a customer has the credit block flag applied, a pop-up message will appear advising of the stop supply status in **Order Entry**, **Quick Order Entry** or **Stored Orders**. This warning will not stop keying of orders, given it may be for a future date or the account may come back into trading terms before you commence preparing for next day deliveries.

Please ensure the “Credit Block” report is run to ensure you only deliver to customers within trading terms.

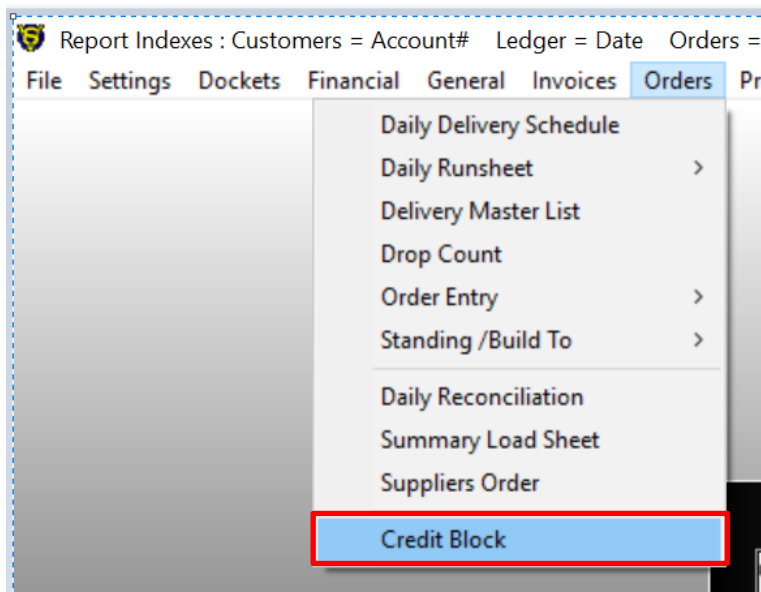


2.6 Credit Block Reporting

One major change implemented with this new feature is interactive reporting between the “stop supply” flag and next day deliveries to customers. The following reporting process should be followed:

- After all orders have been captured and processed for next day delivery
- **Before** you submit a replenishment order to Lion for stock (if ordering for next day)
- **Before** you produce any delivery paperwork

A new report has been designed in the Reports module. It is found in the Orders menu, titled “**Credit Block**”



The parameter screen will appear the same as most reports. Ensure you select the delivery date that you want to report on. Generally, this would be for tomorrows deliveries.

Print Selection for Customer Order Block List

Customer Selection	Product Selection	Additional Selections
☐ Current Customer ☒ Range of Customers # 1 Start 1 9999 End 9999 Route# Group 1 Start 0 9999 End ZZZZ ☐ Use Alpha Groups Account ☒ Csh ☒ Ret Types... ☒ Key ☒ Std ☐ Print Invoices Due Payment Terms... ☒ Select All ☒ Zero ☒ Daily ☒ 21 days ☒ 7 days ☒ 28 days ☒ 14 days ☒ 31 days	☒ Select All Products Code# Group# 1 < Start > 1 999999 < End > 99 Price Line# Supplier Group# 1 < Start > 1 9999 < End > 99 Date Range Selection Report Date 01/09/2020 Tuesday Select # Days 1 Start Date 01/09/2020 Tuesday	0 Order Number ☐ Account Per Page ☐ Clear All Days ☐ Confirm No Sales ☐ Customer Link ☐ Overwrite Entries ☐ Round Cents ☐ Sales Since Last MON Start Day 0 Top Line Start ☒ Use Main Route#

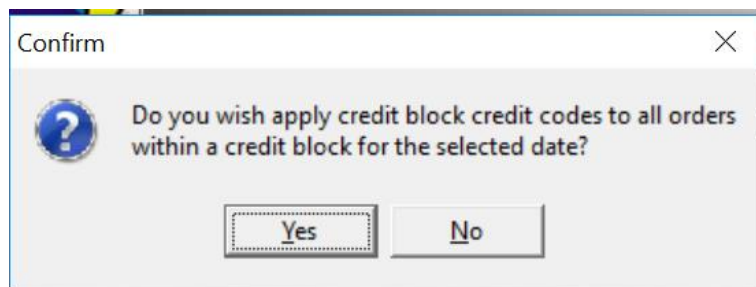
Message

Windows Printing Remember OK Cancel

Select OK to continue

The report will now look at customers who have a delivery for the selected date and check against the latest flag status for “stop supply” in the Customers file.

The following pop up will occur during the report creation.



It is recommended to select “Yes”. This selection will automatically reverse (credit out) the delivery to any customer who has a planned delivery but is on “Stop Supply”. That is, SuperVend will update this customer to NOT receive their planned delivery.

The report will then display, providing the details of the customers / products that will be updated in stored orders with a credit adjustment and credit reason of “CREDIT BLOCK”.

CUSTOMER CREDIT BLOCK LIST

Franchisee / Distributor

LION ROUTE TRANSPORT
ABN: 68 083 019 390
PO BOX 23079
DOCKLANDS VIC 8012
PHONE: 1300 857 811
SAMPLE ONLY SAMPLE ONLY

Report Range Details:
Acct#: ALL
Codes: ALL
Route#:ALL
Date

CusGroup:0-ZZZZ
ProGroup: ALL
SupGroup:ALL
Page: 1

Order#:ALL
:07/08/19-07/08/19

RETURN CODE : 99 CREDIT BLOCK ACTIVE

Acct#	Code#	Product Description	Sell	Cost	Volume
950	540	MSTRS SPEARMINT 600M CTN	2.224	2.022	0.600
	600	MSTRS D.SHOT COFFEE 600M CTN	4.448	4.044	1.200
	605	FARMERS UNION ICED COFF 600ML	8.897	8.088	2.400
	761	DARE ESPRESSO 750ML BTL WA	50.336	45.760	12.000
	762	DARE DBL ESPRESSO 750ML	18.876	17.160	4.500
	764	DARE NAS DBL ESP 750ML BTL WA	18.876	17.160	4.500
	771	DARE ESPRESSO COFFEE 500ML	9.372	8.520	2.000
	772	DARE DBL ESPRESSO 500ML	9.372	8.520	2.000
	776	DARE NAS DBL ESP 500ML BTL WA	4.686	4.260	1.000
TOTAL	950	SS Coles Exp Rainbow Coast 694	127.087	115.534	30.200

It is recommended to contact these customers to inform them that a delivery will not occur due to the stop supply with Lion.

The below image shows the Stored Order screen with an audit of the customers original delivery request, and the credit adjustment due to being on a stop supply.

Order Date	Order#	Product Description	Product Code#	Unit Delivery	Unit Returns	CR	C.B.Date	Order Type	Supplier#
07/08/2019	1	MSTRS SPEARMINT 600M CTN	540	1	1	99		0	3061
07/08/2019	1	MSTRS D.SHOT COFFEE 600M CTN	600	2	2	99		0	3255
07/08/2019	1	FARMERS UNION ICED COFF 600...	605	4	4	99		0	8666
07/08/2019	1	DARE ESPRESSO 750ML BTL WA	761	16	16	99		0	8656
07/08/2019	1	DARE DBL ESPRESSO 750ML	762	6	6	99		0	8654
07/08/2019	1	DARE NAS DBL ESP 750ML BTL ...	764	6	6	99		0	9200
07/08/2019	1	DARE ESPRESSO COFFEE 500ML	771	4	4	99		0	8640
07/08/2019	1	DARE DBL ESPRESSO 500ML	772	4	4	99		0	8655
07/08/2019	1	DARE NAS DBL ESP 500ML BTL ...	776	2	2	99		0	9199

This report will ONLY check a single delivery date against the latest “stop supply” status, meaning any future orders you have processed in SuperVend for later dates will only be checked the day prior to delivery using the latest “stop supply” status at that point in time.

2.7 Multiple Databases

When you update SuperVend, the current selected database will be installed. If you have multiple databases in your business, please contact the Help Desk on 1300 360 669 to link these into this new sync process.

END.